

General privacy policy at A.S.B.L. Fort Eben-Emael not-for-profit organisation.

Version 21 December 2018

Fort Eben-Emael A.S.B.L. (not-for-profit organisation) reserves the right to change its privacy policy at any time without prior notice.

Privacy statement under the European privacy rules - General Data Protection Regulation (GDPR)

We attach great importance to the privacy of our visitors. The personal data which future visitors share with Fort Eben-Emael not-for-profit organisation are used solely for the purposes of the administration and organisation of the requested visit, tour or event. These data are shared with third parties only if they are necessary for a service for which, in response to the request, we need to call upon a third party or in order to comply with applicable statutory obligations.

We process your personal data because you use our services or because you yourself have given us your data as part of a reservation or through our contact form, by e-mail or through our website at www.fort-eben-emael.be.

By **processing** we mean the collection, storage, maintenance, adaptation and consultation of personal data.

The **personal data** we process are the following:

- first name and surname
- place of residence (town or municipality)
- e-mail
- phone number
- a possible link with an association or company

These personal data are stored for no longer than necessary to achieve the purposes for which we received the data.

You have the right to access, correct or delete your personal data. To do so, please contact us at secretariat@fort-eben-emael.be.

Photos and filming

Visitors are filmed (as part of CCTV surveillance for security reasons) inside the fort and at the fort site. In addition, atmospheric pictures or film recordings may be made. Fort Eben-Emael not-for-profit organisation may use these photos and video footage for promotional purposes and news activities. So as to comply with the GDPR legislation, we take every care to avoid the possibility of identifying people on the photos.

Security

Fort Eben-Emael not-for-profit organisation has taken the appropriate measures to protect your personal data, including by way of:

- access control for physical access to the fort and certain rooms by means of keys and codes
- an intrusion alarm
- limited access to data through the allocation of powers and password control

Specific privacy statement for (supporting) members and guides of Fort Eben-Emael not-for-profit organisation.

By becoming or serving as a member or guide, the member or the guide accepts that a cooperation contract exists between them and Fort Eben-Emael not-for-profit organisation. The processing of members' and guides' **personal data** is consequently carried out on a contractual basis.

The following personal data of our members and guides are processed by us:

- first name and surname
- address
- e-mail
- phone number
- mobile number
- date and place of birth
- language

The personal data are only used internally for the organisation, the proper operation and management of the association, the visits, tours, events and activities organised by Fort Eben-Emael not-for-profit organisation or those in which it is involved, as well as for dispatching the member's magazine and information about the association. They are shared with third parties only so as to comply with the applicable statutory obligations.

The member or guide has the right to access or correct his or her personal data. Requesting the deletion of personal data automatically entails the cancellation of the cooperation contract between the member or the guide and Fort Eben-Emael not-for-profit organisation.

Beyond these specific provisions, Fort Eben-Emael not-for-profit organisation's general privacy policy applies.

Specific privacy statement for extras who participate in events and activities organised by Fort Eben-Emael not-for-profit organisation

By participating in events and activities organised by the Fort Eben-Emael not-for-profit organisation, the participant – extra accepts that a cooperation contract exists between them and Fort Eben-Emael not-for-profit organisation. The processing of participants' and extras' **personal data** is consequently carried out on a contractual basis.

The following personal data of the participant - extra – are processed by us:

- first name and surname
- address
- e-mail
- phone number
- date of birth
- gender
- language
- the national number for Belgian residents

The personal data of the participant - extra are only used internally for events or activities organised by Fort Eben-Emael not-for-profit organisation and are only shared with third parties in order to comply with statutory obligations.

The participant - extra has the right to access or correct their personal data. Requesting the deletion of personal data automatically entails the cancellation of the cooperation contract between the extra and Fort Eben-Emael not-for-profit organisation

Beyond these specific provisions, Fort Eben-Emael not-for-profit organisation's general privacy policy applies.

Website www.fort-eben-emael.be

Cookies

The website uses cookies. These are small text files that are stored locally on the end user's device. The sole purpose of cookies is to improve the user experience of the website.

Cookies can be disabled via the browser. However, please bear in mind that doing so may affect the way in which our website (or other websites) is displayed and runs.

Google Analytics

In order to make the website even more user-friendly, this website uses Google Analytics. In doing so, we collect anonymised data about the way our website is used. Again, the goal is to improve the user experience.

Questions

If you have any questions about our privacy policy, please do not hesitate to contact us using the contact form or at our e-mail address: secretariat@fort-eben-emael.be